



Accessible Document Service Proposal

Transform Your PDFs into Fully Accessible, Searchable, and Translatable Documents

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Executive Summary

Christian Valley Park Community Services District faces a critical deadline for PDF accessibility compliance. After analyzing **1,195** links across its web properties, the DocAccess tool discovered **1,114** documents containing approximately **5,000** pages. With this agreement, DocAccess will ensure **all current and future documents on cvpcsd.specialdistrict.org** are served in an accessible format. Traditional remediation of all these documents would cost approximately **\$35,000** or could take **21 weeks** of dedicated staff time.

DocAccess offers an immediate, cost-effective solution at just \$300 per month – that's **90%** less than traditional remediation in the first year alone, with instant deployment and ongoing compliance.

The Accessibility Challenge

Under the Americans with Disabilities Act (ADA) and recent Department of Justice guidelines, all public-facing digital content must be accessible to people with disabilities. This includes:

- ✓ Meeting WCAG 2.1 AA standards for all PDF documents

- ✓ Providing equal access to information for all users

- ✓ Avoiding costly lawsuits and compliance penalties

- ✓ Serving your community's **15-20%** of residents with disabilities

- ✓ **Helping reach residents who speak a language other than English at home: in Placer County, a meaningful share of households report using languages such as Spanish and others at home, so providing translated notices, billing information, and emergency updates would make Christian Valley Park CSD communications more accessible and equitable for these community members (U.S. Census Bureau, American Community Survey).**

The DocAccess Solution

DocAccess transforms your existing PDFs into fully accessible documents without changing your files or website structure. Our cloud-based solution provides:

Instant Accessibility

Automatic conversion to screen-reader compatible HTML with proper semantic structure and WCAG 2.1 AA compliance.

150+ Language Translation

Real-time translation powered by Google Translate, prioritizing languages spoken in your service area.

AI-Powered Search & Q&A

Users can search within documents and ask questions in plain language, getting instant answers in their preferred language.

Live Visual Interpretation

24/7 access to professional interpreters via Aira for users who need additional assistance - included at no extra cost.



Mobile Optimization

Responsive design ensures perfect viewing on all devices, from smartphones to desktop computers.



Smart Image Description

AI-generated comprehensive alt-text for all images, charts, maps, and diagrams following WCAG best practices.

Technical Excellence & Compliance



DocAccess is built on industry-leading standards and partnerships:

- ✓ Full WCAG 2.1 AA compliance verified by VeraPDF validation
- ✓ Section 508 and ADA Title II & III compliance
- ✓ ISO 14289 (PDF/UA) standard adherence
- ✓ Tested with all major screen readers (JAWS, NVDA, VoiceOver)
- ✓ Regular audits by accessibility experts
- ✓ Continuous improvement through user feedback

Simple Implementation Process

1

Quick Installation (15 minutes)

Add one line of code to your website - similar to Google Analytics. Works with any CMS or platform.

2

Automatic Processing (24 hours)

DocAccess scans and processes all your PDFs, creating accessible versions without touching your original files.

3

Go Live & Stay Compliant

Your PDFs are now fully accessible. New documents are processed automatically. Full dashboard for monitoring.

Investment & Value

Recommended Plan: Essentials Protect+

\$300/month

For all current and future documents on cvpcsd.specialdistrict.org

Includes \$10,000 in indemnification coverage

What's Included:

- ✓ Unlimited document views and downloads
- ✓ Automatic processing of new documents
- ✓ All accessibility features (translation, Q&A, live assistance)

✓ Compliance monitoring dashboard

✓ Regular accuracy reviews by experts

✓ No setup fees or hidden costs

✓ Flexibility to change plans anytime

Cost Comparison:

Traditional PDF remediation: **\$35,000** (one-time)

DocAccess solution: **\$300** per month

You save \$31,400 in the first year alone!

Frequently Asked Questions

Do I need to remediate my existing PDFs?

No. DocAccess creates fully compliant WCAG 2.1 AA compliant HTML formats that are the gold standard for ADA requirements. Your original PDFs remain unchanged as an alternative format for printing.

How quickly can we be compliant?

Most organizations are fully operational within 24-48 hours of installing the DocAccess code. Complex documents may take slightly longer for our quality review process.

What about documents on external sites we link to?

DocAccess uniquely handles external PDFs you link to, ensuring your users have an accessible experience even with third-party documents.

Is this solution legally compliant?

Yes. DocAccess meets all federal ADA requirements and state-specific regulations. We offer up to \$250,000 in indemnification coverage for added protection.

Service Agreement

This Software as a Service Agreement ("Agreement") is entered into on **December 19, 2025**, between Streamline Software Incorporated ("Provider") and Christian Valley Park Community Services District ("Customer").

Services Provided

DocAccess is a subscription-based accessibility solution that includes:

- Automated document accessibility compliance
- Real-time translation to 150+ languages
- AI-powered search and Q&A functionality
- 24/7 live visual interpretation services
- Compliance monitoring and reporting

Terms

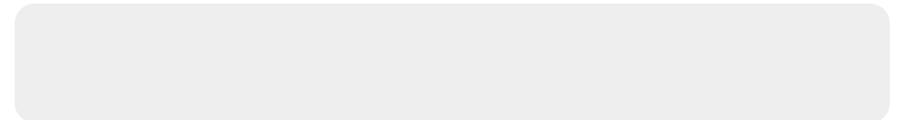
- **Subscription:** Essentials Protect+ Plan - all current and future documents on cvpcsd.specialdistrict.org pages
- **Fee:** \$3,600 per year (\$300 per month)
- **Billing Cycle:** Every year, beginning December 2025
- **Payment Terms:** Net 45
- **Contract Term:** 1-year commitment - enjoy our price lock guarantee for the duration of the contract term.
- **Price Protection:** Your price stays fixed during your subscription term, even if you increase usage up to 200% of your original page count. This flexibility supports public organizations' ability to communicate freely and maintain transparency.
- **Indemnification Coverage:** \$10,000 - protecting you against accessibility-related claims

This Agreement incorporates the DocAccess Terms of Service available at docaccess.com/terms-of-service

Streamline Software, Inc.



Christian Valley Park Community Services District



Name: Mac Clemmens
Title: CEO
Date: December 19, 2025

Name: Christian Valley Park Community Services District
Title: Administrator
Date: December 19, 2025

W-9 available at getstreamline.com/w9 | Fed Tax ID: 26-3341975